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CERTIFICATE OF MAILING

I hereby certify that this correspondence is being deposited with the United States Postal Service as first class mail in an envelope addressed to: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450, on April 9, 2004.

*Wesley L. Smith*  
Attorney for Applicant(s)

#5  
LST  
5-21-04

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Application No. : 09/892,296

Applicant : David Eatough et al.

Title : METHOD AND APPARATUS TO PERFORM  
AUTOMATED TASK HANDLING

Filed : June 26, 2001

TC/A.U. : 2661

Examiner : (not yet assigned)

Docket No. : 42390P11639

Customer No. : 21552

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**REVOCATION OF POWER OF ATTORNEY WITH NEW POWER OF ATTORNEY  
AND CHANGE OF CORRESPONDENCE ADDRESS**

Assistant Commissioner  
for Patents  
Washington, D.C. 20231

Dear Sir:

Matt Dean, General Counsel of LANDesk Holdings, Inc., owner of the above-identified application, hereby appoints the registered practitioners associated with U.S. Patent and Trademark Office **Customer Number 21552** with full power of substitution and revocation, to prosecute this application, to receive ribbon patent upon issuance, and to transact all business in the Patent and Trademark Office connected therewith. All correspondence and telephonic communications should be directed to:



Name and Address

Wesley L. Austin  
MADSON & METCALF  
15 West South Temple, Suite 900  
Salt Lake City, Utah 84101  
Telephone: (801) 537-1700

Customer Number

21552

All previous powers of attorney in the above-identified application are hereby revoked.

Signed at South Jordan, Utah, this 5<sup>th</sup> day of April, 2004.

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Matt Dean  
General Counsel

Technology Center 2600

CERTIFICATE UNDER 37 CFR § 3.73(b)

As a representative of LANDesk Holdings, Inc., a corporation, I certify that LANDesk Holdings, Inc. is the assignee of the entire right, title, and interest in the U.S. patent application identified above by virtue of a chain of title from the inventor(s) of the patent application/patent identified above, to the current assignee as shown below:

An assignment from the inventors, David Eatough and Tony Sarra, to Intel Corporation, which was recorded in the United States Patent and Trademark Office on Reel 012127, Frames 0123-0125.

An assignment from Intel Corporation to LANDesk Holdings, Inc., which was recorded in the United States Patent and Trademark Office on Reel 013138, Frames 0799-0802.

The undersigned is empowered to sign this certificate on behalf of the assignee.

Dated this 5<sup>th</sup> day of April, 2004.

Signature:

Matt Dean  
General Counsel



Respectfully submitted,

Wesley L. Austin  
Reg. No. 42,273  
Attorney for Applicant

Date: April 9, 2004

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